#### The Effects of Social Media and its Quality and Content on NVCC Students Learning

#### **Mixed Methods Research Design**

Caroline Causey, Kimberly Rivera, Ingrid Saldana Northern Virginia Community College Psychology 211

### Purpose of the Study

□ It is the purpose of the study to explore the quality and content of social media as used by Northern Virginia Community College students (Loudoun Campus) to determine how social media is being used and how it affects student learning.



#### **Major Research Question**

How does the quality and content of social media affect the learning of NVCC students?

## Hypothesis

There is a correlation between high quality social media sites and high quality educational content on student learning



#### Significance of the Study

□ Contribute research to the academy

**C** Research the quality and content of social media

□ Social media and its use among community college students

#### **Literature Review**

The literature review is necessary to evaluate previous research studies and findings

on the topic in order to ensure that this study will present new, valuable information

which can add the body of knowledge regarding social media usage among college

students.

#### **Theoretical Framework & Literature Review**

#### Benefits of Social Media Use

- □ Social media may help community college students to feel more connected to their college
- □ Colleges are becoming increasingly more active on social media

- □ Issues related to Social Media Use:
  - □ Is social media a distraction in the classroom?
  - □ Can social media impede learning?



#### Limitations

- □ Students are self-reporting their use of social media, which might affect the complete accuracy of responses.
- ❑ The sample will be college students at NVCC who are between the ages of 18-24 years, so the survey will not address participants who are older who may also be affected by social media.
- □ This research study will be conducted within the time limits of this semester, thus potentially impacting the completeness of findings.

#### **Delimitations**

- □ All students surveyed are 18 years or older, in order to obtain full informed consent without the need for additional parental consent
- All subjects are current students at Northern Virginia Community College, attending the Loudoun campus for the majority of their classes (2 classes or fewer at another campus is acceptable)

#### Methodology

☐ Methods: Research that involves collecting, analyzing and mixing quantitative and

qualitative research (data).

□ Survey and Interview

#### **Sampling Design and Data Collection**

Convenience Sampling: Non-probability sampling technique in which the subjects are

chosen because of their proximity to the researcher

Survey required, interview was optional

□ 38 total surveys collected, with 16 interviews

#### **Data Analysis**

Data was collected and tabulated using Excel

□ Significant quotes were highlighted from the interviews

## Demographics





#### **Demographics Cont.**



#### Amount of Time Spent on Social Media (Average Day)



#### **Frequently Used Social Media Sites**



#### **Communication Through Social Media**



## **NVCC Social Media**





#### **Use of Social Media in Class**

"Have you ever used social media during class for non-academic reasons,

without direct permission from your instructor?"



#### Percentage of students who think that social media is a distraction from school work



94.7% of students in the sample population think that social media is a distraction from school work

5.26% of students in the sample population do not think that social media is a distraction from school work

# **GPA vs. Time Spent**



## **Summary of Findings**

The average student in the sample population:

Used social media between 2-3 hours each day

Communicated with 4-8 people each week via social media

## **Summary of Findings**

- □74% use social media in class without permission for an unrelated, non emergency reason.
- □ 53% have felt the need to limit their social media use. Most common reason given was that it had become a distraction from school work.
- □Only 73% of students were aware that NVCC used social media, and only 40% have used NVCC affiliated social media.
- Most commonly used site was Facebook, despite many interview responses stating that Facebook was passé.
- Students who used social media in academic way had a higher GPA than those who did not

#### **Future Research**

Random stratified sampling is recommended

Larger sample size would be necessary in order to be able to apply the data to the

entire student population at NVCC Loudoun campus.

#### References

Barnes, N. B. (2009). Reaching The Wired Generation: How Social Media Is Changing College Admission. Retrieved online.

Boyd, D. M. and Ellison, N. B. (2007), Social Network Sites: Definition, History, and Scholarship. Journal of Computer-Mediated Communication, 13: 210–230. doi: 10.1111/j.1083-

#### 6101.2007.00393

Bowman, Nicholas D., Akcaoglu, Mete. (2014) "I see smart people!": Using Facebook to supplement cognitive and affective learning in the university mass lecture *The Internet and Higher Education*, Vol. 23 (October 2014), pp. 1-8.

Davis III, C. H. F., Deil-Amen, R., Rios-Aguilar, C., & González Canché, M. S. (2014).

Social Media, Higher Education, and Community Colleges: A Research Synthesis and Implications for the Study of Two-Year Institutions. *Community College Journal of Research and Practice*, 39(5), 409–422. doi: 10.1080/10668926.2013.828665

Evans, C. (2014). Twitter for teaching: Can social media be used to enhance the process of learning?. British Journal Of Educational Technology, 45(5), 902-915. doi:10.1111/bjet.12099).

Gonzalez, C., (2004). The Role of Blended Learning in the World of Technology. Web.

#### References

Gettman, Hilary J., and Cortijo, Virginia (2015) "Leave Me and My Facebook Alone!" Understanding College Students' Relationships with Facebook and its Use for Academic Purposes", International Journal for the Scholarship of Teaching and Learning: Vol. 9: No. 1, Article 8.

Jain, Anuja. Petty, Elizabeth M. Jaber, Reda M. Tackett, Sean. Purkiss, Joel. Fitzgerald, James. White, Casey. What is appropriate to post on social media? Ratings from students, faculty members and the public *Medical Education 2014: 48: 157–169 doi:10.1111/medu.12282* 

http://dx.doi.org/10.1111/medu.12282

Noor, A.-D. H. S., & Hendricks, J. A. (2012). Social media: Usage and impact. Lanham, Md: Lexington Books.

Siemens, George. "Connectivism: A Learning Theory for the Digital Age." Connectivism. December 12, 2004. Web.

Sung Youl, P., Seung-Bong, C., Keol, L., & Seung-Hwa, J. (2014). The relationship between university student learning outcomes and participation in social network services, social acceptance and attitude towards school life. *British Journal Of Educational Technology*, *45*(1), 97-111. doi:10.1111/bjet.12013

Tapscott, D., and Williams, A. (2010). Innovating the 21st century university: It's Time. EDUCAUSE Review, 45 (1), 17-29.

Young, S. H., & Rossmann, D. (2015). Building Library Community Through Social Media. Information Technology & Libraries, 34(1), 20-37.